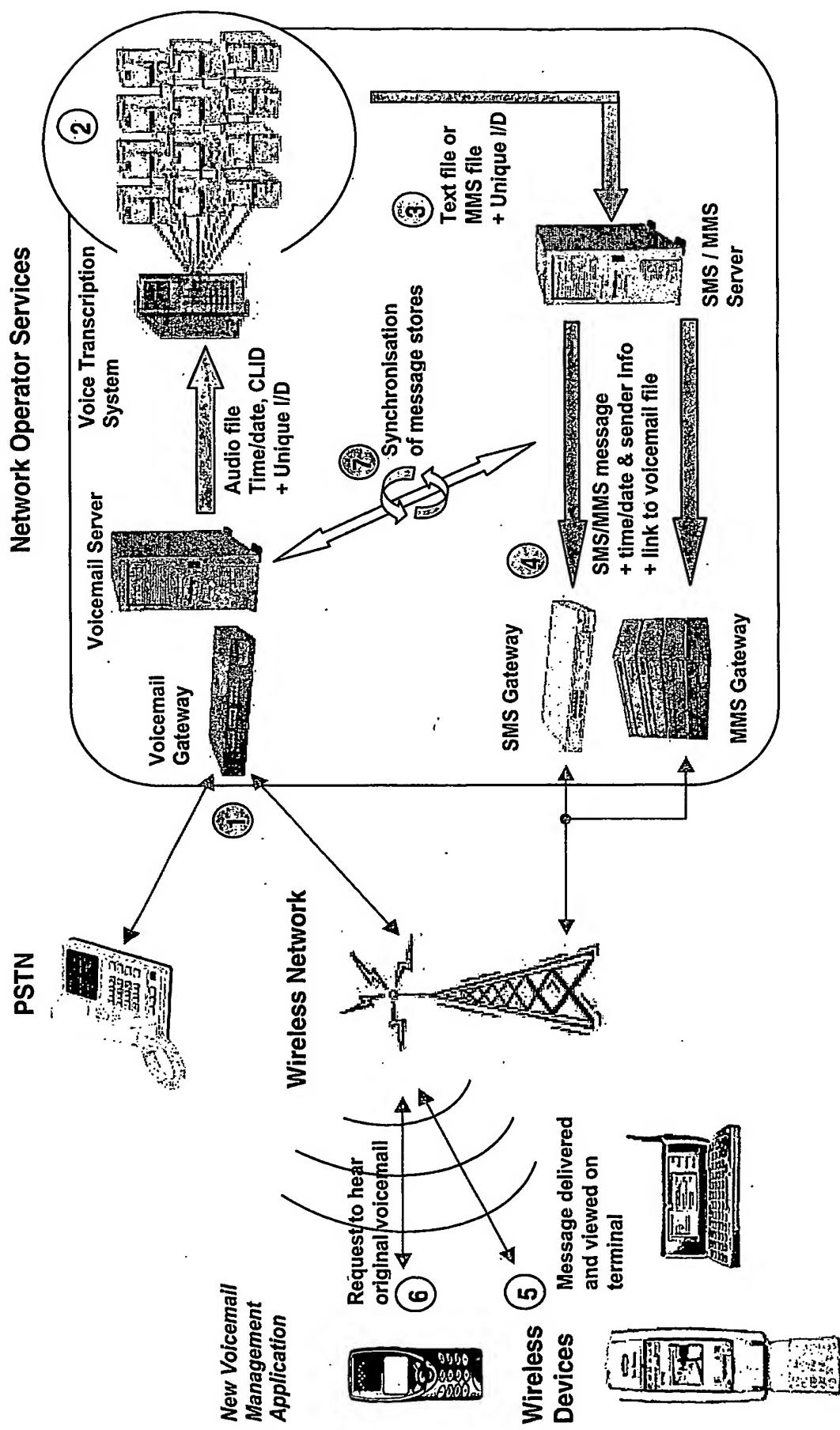


Figure 1  
Inside the Operator



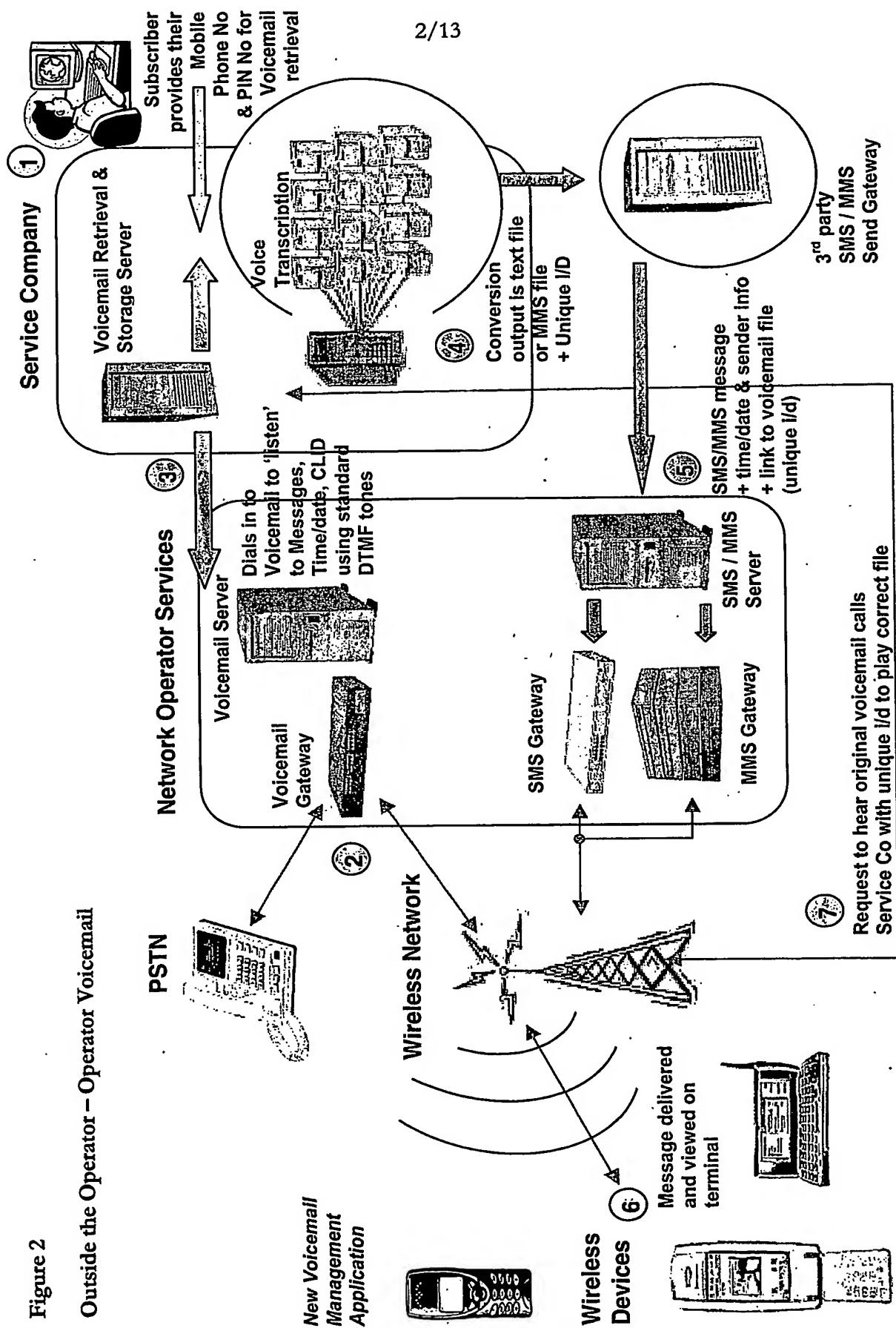
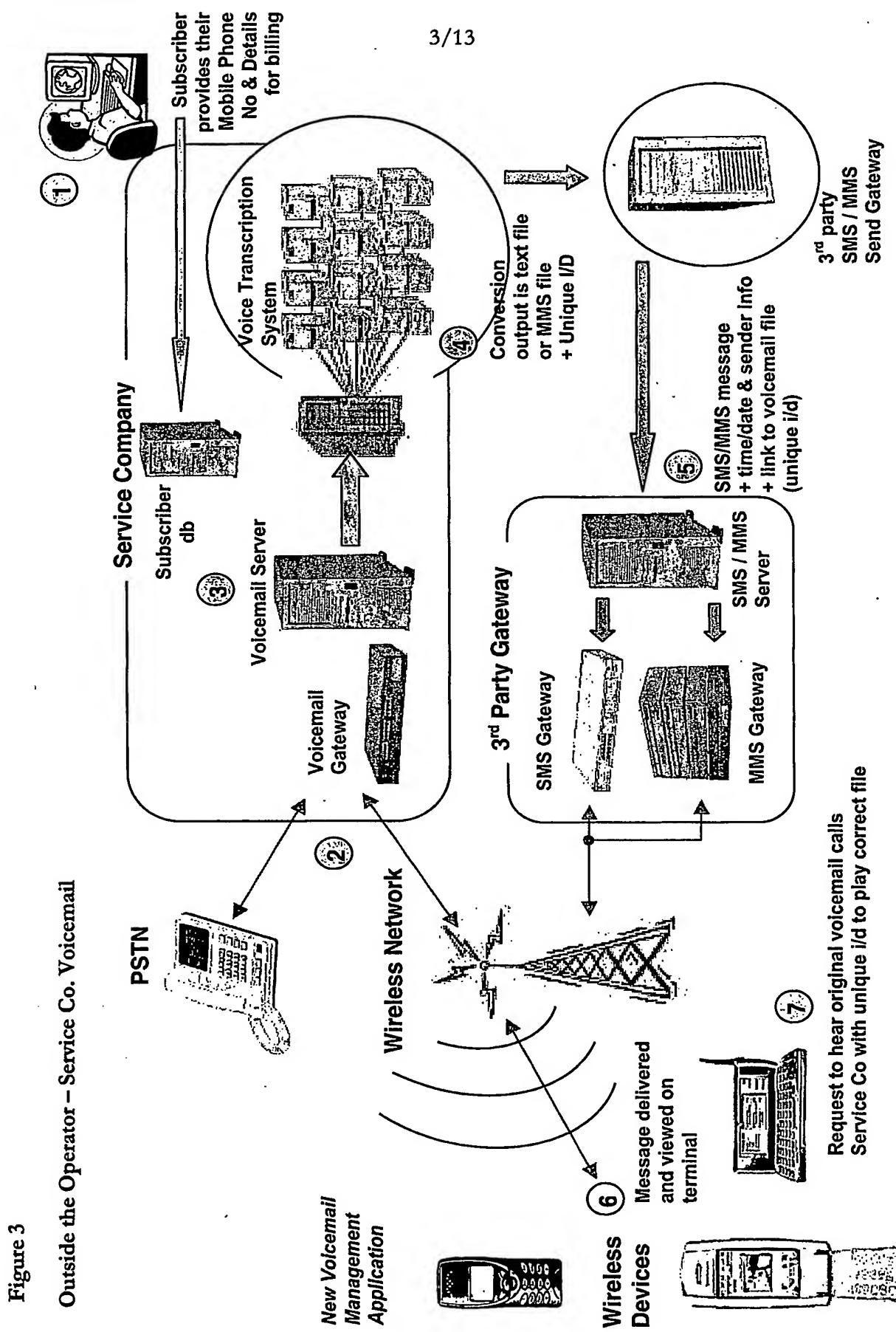


Figure 2

## Outside the Operator – Operator Voicemail



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Figure 4  Homer Simpson

Figure 5  Julius Caesar

Figure 6

**Fri 12 May, 17:20**  
I'll see you tonight for  
dinner at the Langham  
say 8pm. Don't forget  
the contract. Cheers

**Options**  
**Back**

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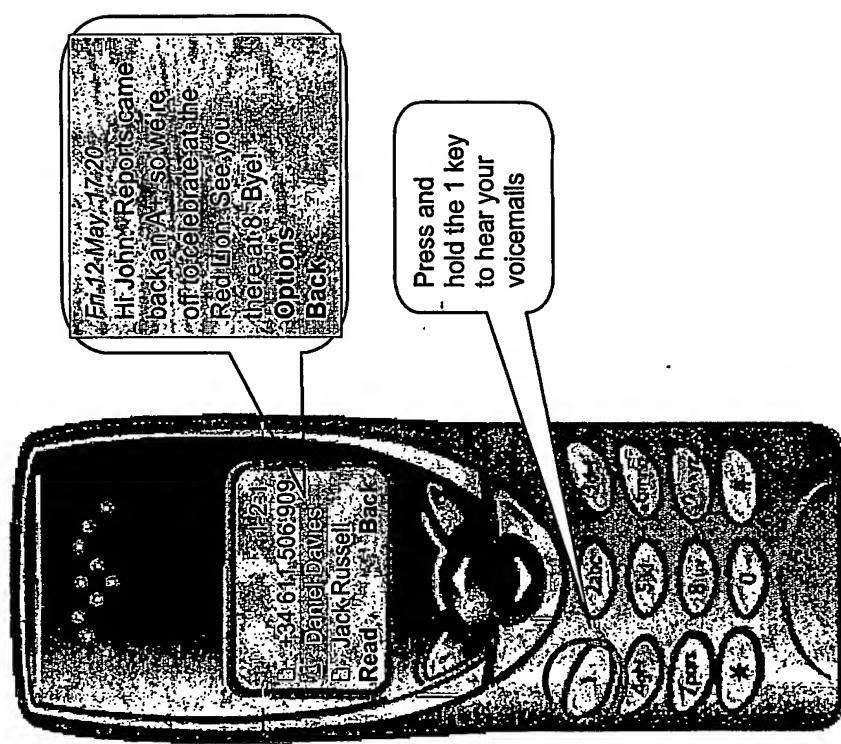


Figure 7

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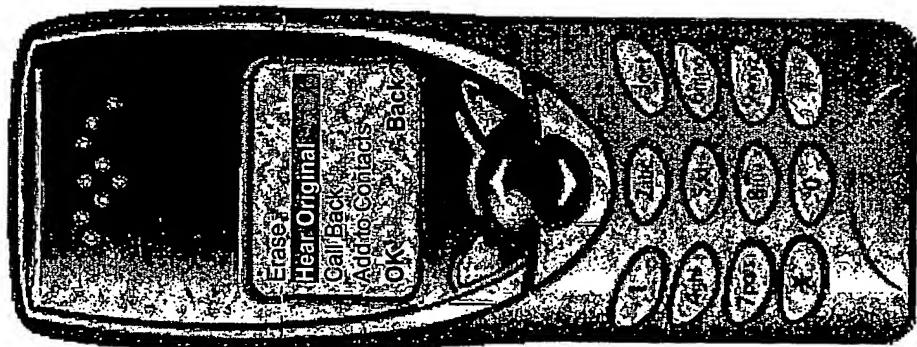


Figure 8

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Figure 9C

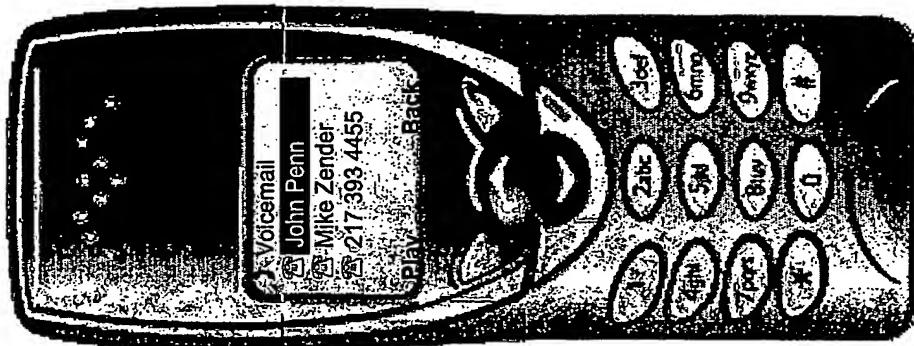


Figure 9B

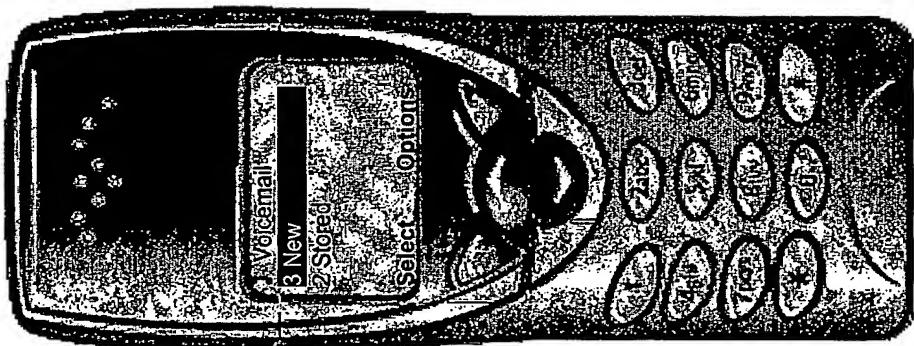
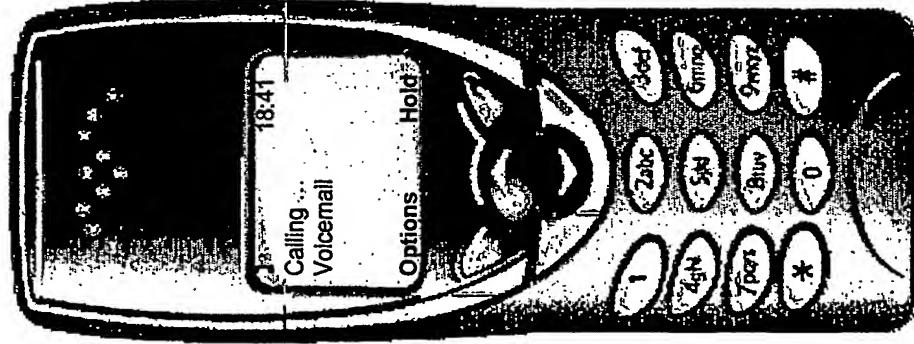


Figure 9A



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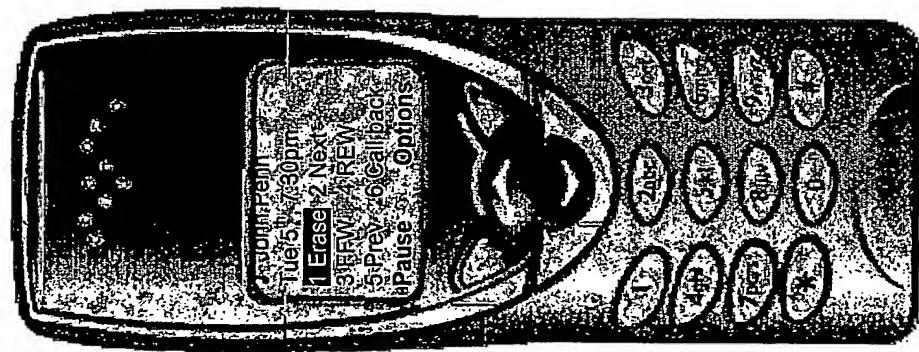


Figure 9D

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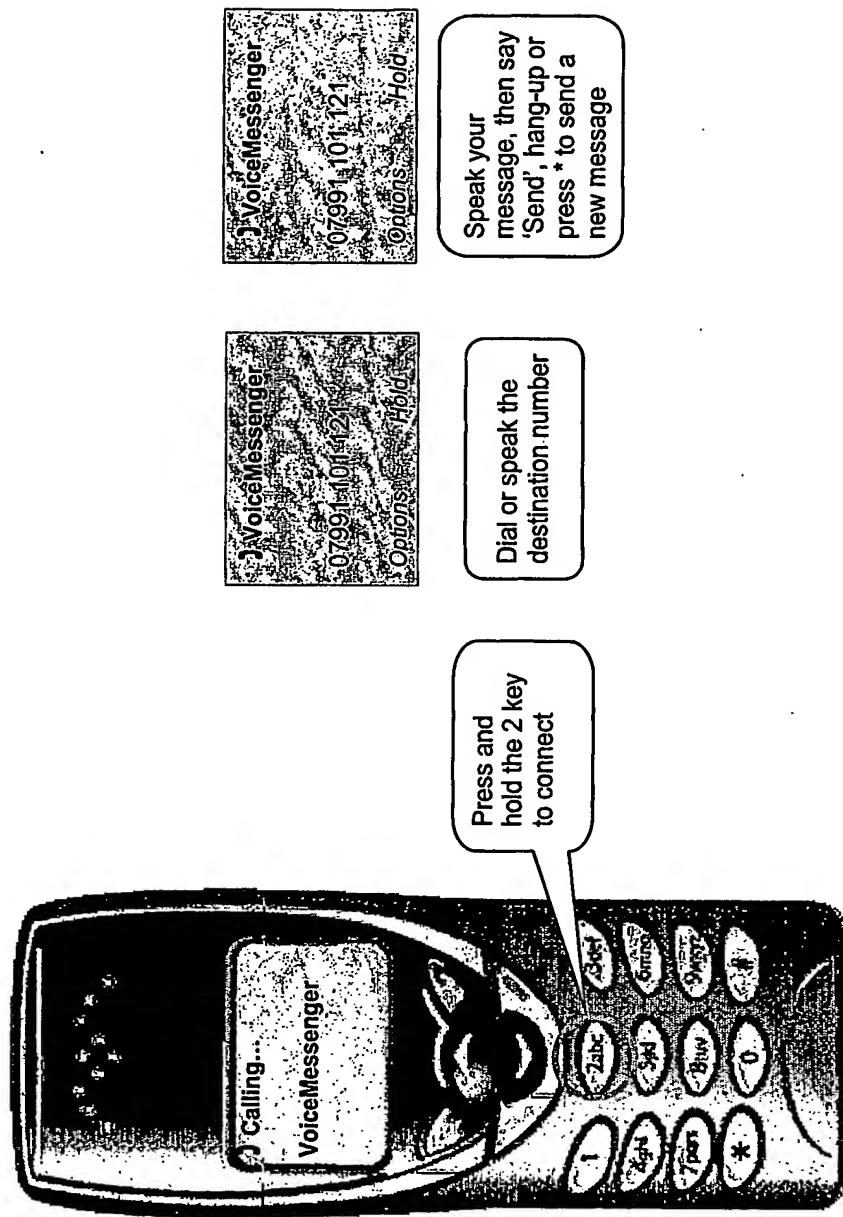


Figure 10

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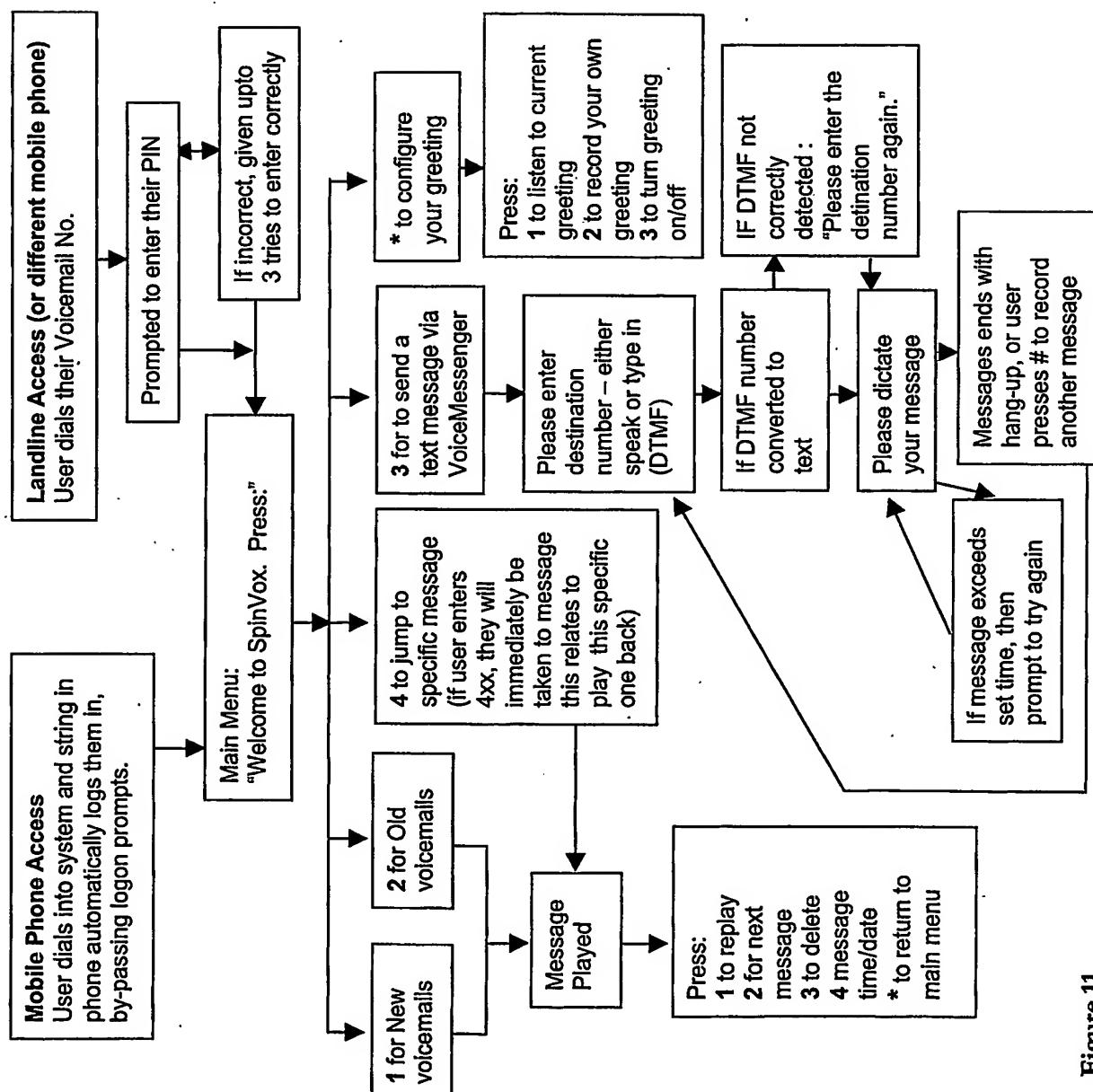


Figure 11

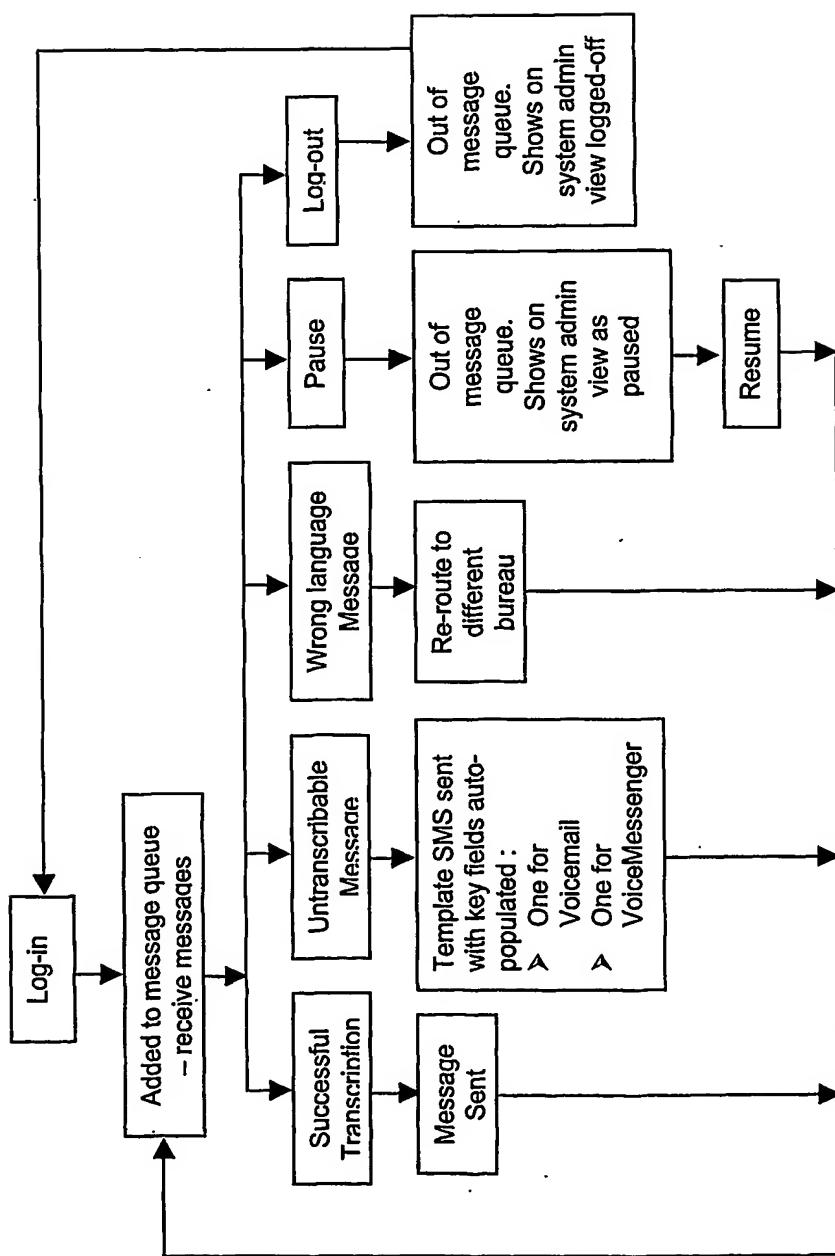


Figure 12

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Figure 13

| Transcribe Assistant  |                        |  |
|---|------------------------|--|
| Currently logged in as: Angelina  |                        | <input type="button" value="Logout"/> <input type="button" value="Pause"/> |
| <b>Message Type</b>   |                        |  |
| VoicemailView   |                        |  |
| VoiceMessenger  |                        |  |
| Arrived:  | 25/12/2003 14:15:20    | 16 secs  |
|           |                        |  |
| <b>Message:</b>   | [Type message in here] |  |
| Character Count : 0   |                        |  |
| <input type="button" value="Send"/> <input type="button" value="Untranscribable"/>            |                        |  |
| <input type="button" value="Reroute"/> French - Paris bureau <input type="button" value="▼"/> |                        |  |

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Figure 14

| Transcribe Assistant   |   |  |
|--|---|--|
| Currently logged in as: Angelina   |   | <input type="button" value="Logout"/> <input type="button" value="Pause"/> |
| <b>Message Type</b><br>VoicemailView<br>VoiceMessenger   |   |  |
| Arrived:   | 25/12/2003 14:15:20   | 16 secs  |
|    |   |  |
| To Tel No.:  | [Type in destination phone number, or auto-populated if DTMF tones detected (or VR in place in V2)] |  |
| Message:   | [Type message in here]  |  |
| Character Count : 0  |   |  |
| <input type="button" value="Send"/> <input type="button" value="Untranscribable"/>   |   |  |
| <input type="button" value="Reroute"/> French – Paris bureau  |   |  |